

Product Number: 6010.04.10

GEOSPATIAL INFORMATION TECHNOLOGY (GIT) TRAINING

Effective Date: July 1, 2008 Revision Date: March 11, 2009

Version: 1.0.1

Product Owner: AGRC Manager
Product Manager: Cindy Clark
Phone: 801-537-9201
E-mail: cclark@utah.gov

Automated Geographic Reference Center (AGRC) offers the services of instructors in ESRI Authorized Training Program Geographic Information Systems (GIS) classes or GIS classes created by the AGRC. These classes are taught at the AGRC Training Facility in the State Office Building.

Product Features and Descriptions		
Feature	Description	
GIT Training	This is instructional services of GIS software, applications or GIS classes created solely by the AGRC or ESRI classes. These services are for classes taught at the AGRC Training Facility at the State Office Building.	
Features Not Included		
Feature	Explanation	
GIT Training	This service does not include the instructor's services at other locations, or for classes that are specifically designed for the client's specific parameters.	
Rates and Billing		
Feature	Description	Base Rate
GIT Training	Instructional services using AGRC or ESRI developed material	\$175.00 per day

Ordering and Provisioning

For more information, please contact Cindy Clark, 801-537-9201, or cclark@utah.gov

DTS Responsibilities

AGRC will be responsible for the certification of instructors that are teaching ESRI Authorized Training Program classes. The AGRC will be responsible for the quality of the instructors so that the client will receive the highest quality of instruction. The AGRC will be responsible for 12 workstations with the appropriate software installed, a printer, and a comfortable clean training facility.

Agency Responsibilities

The agency responsibilities will be to check with the AGRC for prerequisites recommended or required to take the classes offered, so that the client comes away with the expected knowledge of the training material.

Service Levels and Metrics

Class schedules are posted on the AGRC web site http://gis.utah.gov/agrc-training/gis-training-at-agrc. There is also a calendar on this same web site with the classes offered, http://gis.utah.gov/calendar. Instructors evaluated from student surveys completed after every class.